

Gardener / Handy person – 40 Hours

Hotel:

Crowne Plaza Belfast
117 Milltown Road
Belfast, BT8 7XP

Department:

Maintenance

Reports to:

Maintenance Manager

About us

Andras Hotels is Northern Ireland's largest hotel group and we are proud to have been at the forefront of hospitality for the past 30 years. We subscribe to the Hospitality Employers Charter, which means we are committed to provide training, development and support to all of our team members. We offer a range of staff benefits and opportunities to grow your career in our fast-growing company.

What is the job?

We love and cherish our gardens here at the Crowne Plaza and looking for someone with the same passion to join the team. You will enjoy being outdoors, be passionate about horticulture and have experience and knowledge in garden maintenance. As a Gardner / Handyperson – you'll make sure our gardens are always maintained and welcoming for our guests. You will be responsible for the upkeep of the hotel grounds, maintenance of plants and shrubbery and keeping areas well presented. The job will include occasional support for the internal maintenance team for the upkeep of the hotel areas to the high standard of the Crowne Plaza.

What we offer

- Discounted hotel rates at 6000 hotels worldwide
- Health Care Cash Plan
- Cycle to work Scheme
- Increased annual leave with service
- Recruit a Friend Scheme
- Employee of the Month Award
- Staff meals while on duty
- Discounted rate at BodyScape Health Club based at Crowne Plaza
- Andras Academy – Training & Development Programmes & progression opportunities within the Andras Hotels Group
- Hotel Incentive scheme.

Your day to day

- Manage the day to day running of all aspects of the gardening
 - Keep grounds clean, free of garbage and debris.
 - Keep loading dock clean, free of garbage and debris.
 - Mow and cut the grass and lawns
 - Maintain flower beds, shrubbery, etc.
 - Maintain boundaries, hedges, borders and plant cultivation
 - Prune trees, shrubs and hedges
 - Regularly inspect any garden structures and undertake minor repairs or advise the maintenance manager
 - General garden carpentry such as assembling and maintain of furniture, replacing handles and similar hardware
 - General minor painting and decorating and internal maintenance when required
 - Report major repairs and items, which cannot be repaired to the maintenance manager for further action.
 - Due to the nature of the business the individual may be required to carry out other maintenance related tasks including but not limited to painting, cleaning and general repairs
 - Attend all relevant departmental / hotel / company training
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What we need from you

Essential:

- Experience in this type of role
- Practical knowledge of plants
- Experience of using general gardening machinery
- Skills in gardening and maintenance
- Ability to work independently
- High standards of Attention to Detail
- Strong Time Management skills and flexible with regards to working hours
- Ability to communicate and follow instruction
- Must have a clear understanding of speaking and understanding English.

Desirable:

- 1 plus years' experience in this type of role
 - Experience in this role in a hotel setting.
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How do I deliver this?

We genuinely care about people and we show this through living out our promise of True Hospitality each and every day. It's what connects every colleague in all Crowne Plaza hotels.

Crowne Plaza hotel brand delivers True Hospitality in their own way, and at the heart of it all are specific, core service skills.

- **True Attitude:** being caring, wanting to make a positive difference, and building genuine connections with guests
- **True Confidence:** having the knowledge and skills to perform your role, and giving guests the confidence that they can trust you, to help and support them during their stay
- **True Listening:** focusing on what your guest is saying, picking up on body language that is often overlooked, and understanding what the guest wants and needs
- **True Responsiveness:** is about providing guests with what they need, and doing so in a timely and caring manner.

There's so much more to the job than we can capture here. It's simply about creating great experiences, doing the right thing and understanding people.

The statements in this job description are intended to represent the key duties and level of work being performed. They are not intended to be ALL responsibilities or qualifications of the job.

To apply, please submit your CV by email to hrrassistant@andrashouse.co.uk

