

Kitchen Porter - 32 Hours

Hotel:

Crowne Plaza Belfast
117 Milltown Road
Belfast, BT8 7XP

Department:

Kitchen

Reports to:

Executive Head Chef

About us

Andras Hotels is Northern Ireland's largest hotel group and we are proud to have been at the forefront of hospitality for the past 30 years. We subscribe to the Hospitality Employers Charter, which means we are committed to provide training, development and support to all of our team members. We offer a range of staff benefits and opportunities to grow your career in our fast-growing company.

What is the job?

This is an important role within a dynamic and fast paced environment. Primarily this role will involve working in the Kitchen helping the kitchen run smoothly. You will be part of the Kitchen team that will ensure that we provide the best quality food to our guests. When a kitchen is busy, equipment such as pots and pans will need to be cleaned quickly and be ready for chefs and cooks to use. You may assist in other departments to ensure an excellent service to our guests and to ensure we are meeting the high standards of our international brands.

What we offer

- Discounted hotel rates at 6000 hotels worldwide
- Health Care Cash Plan
- Increased annual leave with service
- Recruit a Friend Scheme
- Employee of the Month Award
- Staff meals while on duty
- Discounted rate at BodyScape Health Club based at Crowne Plaza
- Andras Academy – Training & Development Programmes & progression opportunities within the Andras Hotels Group
- Hotel Incentive scheme.

Your day to day



- Achieve individual and departmental targets and objectives
- Wash, dry and store correctly crockery/cutlery and glassware
- Operate the plate wash and pot wash machines, and carry out daily maintenance
- Clean the kitchen to a high level of hygienic standards, i.e. sanitise surfaces, sweep the floor, keep refuse areas tidy and ensure the removal of rubbish on time
- Clean service prep area
- Assist in cleaning of front and back of house when required
- Accept deliveries when required and ensure goods are correctly stored and comply with health and food safety regulations
- Adhere to Standard Operating Procedures and Checklists
- Be aware of hazardous substances and to ensure that relevant protective clothing is worn and that directions are followed
- Report to Senior Chef on duty any broken equipment or items not considered safe
- Wear clean, suitable uniform and name badge at all times
- Keep staff/work areas tidy, safe and report any hazard, accident, loss or damage to management and observe all requirements under Health & Safety at Work act (1989)
- Attend training courses when requested
- Adopt the hotel brand behaviours.

What we need from you

Essential:

- Good communication and listening skills
- Ability to work in a fast paced and pressurised environment
- Ability to work within a Team and also independently
- Ability to communicate and follow instruction.

Desirable:

- Experience in a Kitchen Porter role
- Experience of working in hospitality

How do I deliver this?

We genuinely care about people and we show this through living out our promise of True Hospitality each and every day. It's what connects every colleague in all Crowne Plaza hotels.

Crowne Plaza hotel brand delivers True Hospitality in their own way, and at the heart of it all are specific, core service skills.

- **True Attitude:** being caring, wanting to make a positive difference, and building genuine connections with guests
- **True Confidence:** having the knowledge and skills to perform your role, and giving guests the confidence that they can trust you, to help and support them during their stay
- **True Listening:** focusing on what your guest is saying, picking up on body language that is often overlooked, and understanding what the guest wants and needs
- **True Responsiveness:** is about providing guests with what they need, and doing so in a timely and caring manner.

There's so much more to the job than we can capture here. It's simply about creating great experiences, doing the right thing and understanding people.

The statements in this job description are intended to represent the key duties and level of work being performed. They are not intended to be ALL responsibilities or qualifications of the job.

To apply, please submit your CV by email to hrrassistant@andrashouse.co.uk

