



Job Title:

Housekeeping Team Member

Location:

Crowne Plaza, 117 Milltown Road, Shaw's Bridge, BT8 7XP

Responsible to:

Housekeeping Manager / Manager on Duty

Rate of Pay:

National Minimum Wage Under 25

National Living Wage 25+

Hours of Work:

24 Hours per week

Profile:

A Housekeeper will have the responsibility of working in the housekeeping areas and to comply with specific duties and responsibilities as contained herein and as set down by the Housekeeping Manager

Main Duties and Responsibilities:

- Smile and warmly acknowledge all our guests
- Clean and service your areas in accordance with the established standards
- Perform tasks including, but not limited to, dusting and polishing furniture and fixtures, vacuuming, mopping, sweeping, shampooing carpets, washing windows, cleaning/waxing floors, removing and disposing of rubbish
- Great guests in a friendly manner
- Report maintenance deficiencies and items in need of repair to Housekeeping Manager / Housekeeping Supervisor
- Stock and maintain supplies to rooms as needed
- Perform deep cleaning tasks and special projects (for example: mattress flipping, furniture moves, etc.), as needed
- Deliver guest requests and assist in cleaning guest rooms

Accountability

- This job involves working in Housekeeping areas. Hours of work will include evenings and weekends



Experience and Qualifications

Essential:

- Ability to undertake the range of duties as below
- Excellent customer service skills
- Good communication and listening skills
- Previous experience of working collaboratively within a team environment
- Have a flexible approach to work and the duties to be carried out

Desirable:

- Previous experience of working in a housekeeping role within a hotel setting

IHG Employee Rewards:

50 % Discount on Food & Beverage
Employee Rates Worldwide

Andras Hotels Employee Benefits:

Andras Academy – progression opportunities within the Andras Hotels Group
Andras Hotels Staff Benefits Scheme – discounts on shopping, travel, food
Holidays
Work for globally renowned Hotel Brands
Continuous Job Vacancies throughout the Group
Uniform
Staff meals while on duty

*** To carry out any reasonable duties as specified by the General Manager, or Company Management**

*** This above list of duties and responsibilities is neither inclusive nor exhaustive and there may be other duties and responsibilities associated with this job or position**