**Housekeeping Team Member**

**Location:** Hampton by Hilton

**Department:** Housekeeping

**Reports to:** General Manager; Housekeeping Manager; Housekeeping Supervisor

**Hours of Work:** 40 hours per week

**Rate of Pay:** National Minimum Wage / National Living Wage

**Job Overview**

As a Housekeeper, you would be responsible for cleaning and maintaining designated areas of the hotel and responding to guest requests in the hotel’s continuing effort to deliver outstanding guest service and financial profitability. Specifically, you would be responsible for performing the following tasks to the highest standards:

**Duties and Responsibilities**

* Clean designated areas including, but not limited to, guest rooms and public areas
* Perform tasks including, but not limited to, dusting and polishing furniture and fixtures, vacuuming, mopping, sweeping, shampooing carpets, washing windows, cleaning/waxing floors, removing and disposing of rubbish
* Greet guests in a friendly manner
* Report maintenance deficiencies and items in need of repair to Housekeeping Manager/Housekeeping Supervisor
* Stock and maintain supply rooms, as needed
* Perform deep cleaning tasks and special projects (for example: mattress flipping, furniture moves, etc.), as needed
* Deliver guest requests and assist in cleaning guest rooms

**Accountability**

This job involves working in Housekeeping areas. Hours or work will include evenings and weekends

**Qualifications and Requirements**

**Essential:**

* Ability to work within a Team
* High standards of Attention to Detail
* Strong Time Management skills and flexible with regards to working hours
* Good Communication and Listening Skills

**Desirable:**

* Experience within a Housekeeping Role
* Experience within the Hospitality Industry

**Hampton by Hilton Employee Benefits:**

Team Member Hilton Honors

**Andras Hotels Employee Benefits:**

Andras Academy – progression opportunities within the Andras Hotels Group

Andras Hotels Staff Benefits Scheme – discounts on shopping, travel, food

28 Days Holidays

Work for globally renowned Hotel Brands

Continuous Job Vacancies throughout the Group

Uniform

Staff meals while on duty

\* To carry out any reasonable duties as specified by the General Manager, or Company Management

\* This above list of duties and responsibilities is neither inclusive nor exhaustive and there may be other duties and responsibilities associated with this job or position